

4350 Cordata Pkwy, Suite 102, Bellingham, WA 98226 (360) 922-6977

## **INCLEMENT WEATHER POLICY**

- The Accent Counseling office will be open during inclement weather situations, provided power is available.
- IN-PERSON APPOINMENTS: If Inclement Weather occurs, Accent Counseling will follow the lead of Bellingham School District regarding in-person therapy appointments. If Bellingham Schools are canceled, your counselor will contact you via email regarding their schedule for the day. This may include cancelling your appointment or moving the appointment to telehealth, if appropriate. Please make every effort to contact our office at (360) 922-6977 as soon as possible to inform us if you cannot make it to the office for your appointment, and your therapist has not yet contacted you. (Leaving a voicemail is sufficient!)
- TELEHEALTH APPOINTMENTS: Unless your counselor or an Accent Counseling representative contacts you via email or phone, plan on keeping your appointment as scheduled. If a power outage occurs and you need to cancel your appointment, contact your counselor via email or our office by phone as soon as you are able before your scheduled appointment.
- If your therapist cannot make your appointment, your therapist will make every effort to contact you of this as soon as possible. Efforts will be made first through email, online portal messaging, and then by phone.
- Accent Counseling does not, at any time, recommend risking your life or safety to attend an appointment during inclement weather. We will gladly reschedule your appointment for a later date.

